

21st March 2022

Dear parents/carers,

Re: Feedback from your parent questionnaire and parent governor vacancy

Now thankfully the Covid restrictions have eased and we can finally hopefully have a constant normal in school, I can update you on the feedback from the parent questionnaire that you completed last December.

Whilst the response from families was small, there were certainly aspects to celebrate and areas for us to focus on.

The vast majority of parents (over 80%) agreed their child was happy at school whilst 10% disagreed with 4 responses talking of bullying.

Over 86% agreed that their child felt safe at school, with only one parent disagreeing. 11% didn't know.

With regards the question around bullying and whether their child had been bullied and if it was dealt with effectively, 65% of responses said they had not been bullied and 24% said their child had but it had been dealt with effectively. 2 parents said that it has not been dealt with effectively.

Any school which says it does not have bullying would be lying. At Phoenix we strive to eliminate all forms of bullying and prejudice. When incidents occur, it is neither accepted or tolerated.

As a school, we have a clear anti-bullying strategy with clear steps of response by the school in instances when bullying is clear. Unfortunately at times, the expectations of parents differ with our policies when it comes to sanctions, as a school we must ensure we follow the strategy which has been approved by our Governing Body.

Issues also arise when as a school, we are not aware that the matter is ongoing, so I would urge parents to let their House team know when issues are ongoing because our strategy has clear stages of response that we follow.

With regards the question around the school making sure its students are well behaved: 72% of parents agreed, 12% disagreed and 16% were unsure.

We have developed this year a rota to support staff with drop-ins from senior team in every lesson as well as strategic reviews including external specialists. We would say that behaviour is excellent in most lessons and satisfactory in a small number.

Where behaviour is a focus for us is in unstructured non-lesson time where a small number of students let us down as a school. We are looking to further enhance the school facilities over the next 12 months to help with this.

When there have been concerns raised with the school, the vast majority of parents confirmed we deal with them well. 3 parents disagreed.

Being a parent of a secondary school child, I have raised concerns myself with their school. Thankfully they dealt with these effectively as I know the worry it causes. If a parent is unhappy that a matter has not been dealt with effectively, I would urge them to escalate the matter with the school.

With regard communications and making parents aware of what their child will learn, both came out with around 80% positivity.

Again, this is an area that out of Covid I wish to build on with the return of parent forums.

We now, at the start of each half term share with all parents what their child will learn across the half term.

I aim to communicate at least twice per half term to keep you abreast of any issues and to celebrate successes. This is on top of our regular communications around progress and parents' evening.

Could I also remind parents about our App which provides a lot of useful information

regarding your child's attendance and behaviour. It is called  and can be downloaded from the App/Google play stores. For more information and instructions please see our school's website (*under Our Phoenix -> Parents & Carers -> Supporting your child*).

Finally, the last few questions of the questionnaire were really pleasing as those who could give a response said:

100% agreed the school had high expectations for their child

100% agreed their child does well at school

Over 86% of parents who completed the survey also would recommend this school to another parent.

As a parent, if you want to get more involved with our school, please note that we now have one vacancy for the role of parent governor on the Phoenix Governing Body so an election is needed to fill this vacant post.

Parents/carers interested in becoming a Governor should complete the self-nomination form below, and return this to the school office by **3.00 pm on Friday 1st April** in a sealed envelope addressed to the Clerk to the Governors and marked Parent Governor Nomination. In addition, you should include a brief statement in support of your application which will be circulated to all parents, and placed on our website, should there be a need for an election. **This statement must not exceed 350 words.**

I look forward to receiving nominations and indeed to working with the newly appointed Governor on completion of this process.

Thank you once again for your time in responding to the questionnaire and your feedback to the questions as your perspective as a parent/carer is important as we strive to be the very best school for your children.

Yours faithfully,



Mike Smith

Head teacher





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PARENT GOVERNOR SELF NOMINATION

I wish to nominate myself for the post of Parent Governor. I am a parent/carer* of a child currently at the school and enclose a brief statement (no more than 350 words) that I agree to being published should there be a need for an election.

Name..... (Parent/carer)

Child Name and Form.....

Signed.....

Please return along with your statement to school office by 3.00 pm on 1st April.

*Delete as appropriate

Personal statement (maximum 350 words)

Large empty rectangular box for the personal statement.